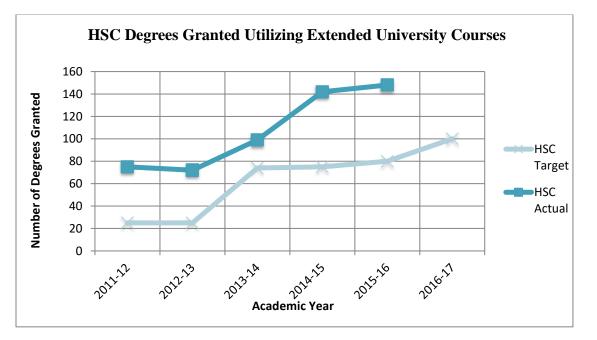
### Institutional Profile of University of New Mexico – Health Sciences Center

The mission of the UNM Health Sciences Center is to provide an opportunity for all New Mexicans to obtain an excellent education in the health sciences. We will advance health sciences in the most important areas of human health with a focus on the priority health needs of our communities. As a majority-minority state, our mission will ensure that all populations in New Mexico have access to the highest quality health care. The following measures and results are submitted in demonstration of our pursuit of excellence as a healthcare provider and the State's foremost educator of health professionals.

Academic Year (Includes Summer, Fall, and Spring Semesters)							
	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	
UNM-HSC							
Target	25	25	74	75	80	100	
Actual	75	72	99	142	148		

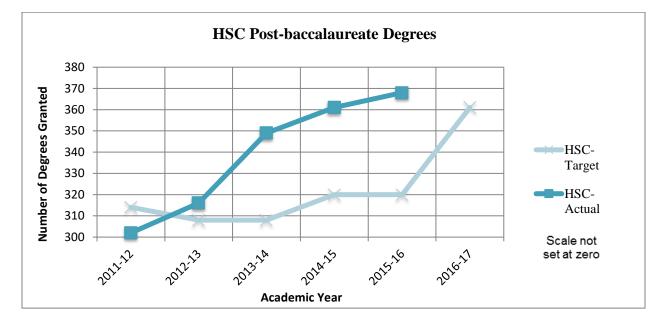
Number of Degrees Awarded Utilizing Extended University Courses



UNM recognizes the importance of access to online courses and the number of degrees granted utilizing Extended University (EU) online courses has steadily increased in recent years. For Academic Year 2015-16, the following HSC programs granted degrees utilizing EU courses: Nursing, Dental Hygiene, Radiologic Sciences, Emergency Medical Services, Public Health and Pharmacy. All of these programs had graduates who were taking at least one EU class in their final semester, and who had a total of twelve credit hours via EU while enrolled at UNM. UNM Health Sciences is continuing to increase high quality online course offerings.

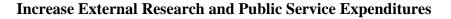
#### Number of Post-baccalaureate Degrees Awarded

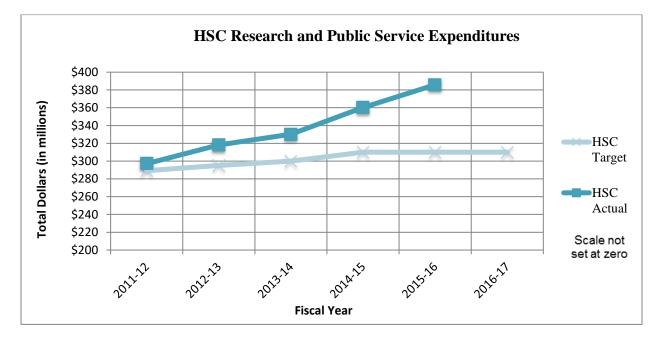
Academic Year (Includes Summer, Fall, and Spring Semesters)							
	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	
UNM-HSC							
Target	314	308	308	320	320	361	
Actual	302	316	349	361	368		



The Health Sciences Center (HSC) is a leading provider of Masters, Post-Masters and Doctoral degrees in health sciences from the many academic programs offered at the School of Medicine, College of Nursing, College of Pharmacy, and College of Population Health. The HSC has exceeded its target over the last four years and is engaged in efforts to admit qualified students from New Mexico into these programs in order to help address the healthcare workforce shortage in our state as studies show that residents of New Mexico are more likely to stay in New Mexico after they graduate.

Fiscal Year						
	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17
UNM-HSC						
Target	\$289.3	\$295.1	\$300.0	\$310.0	\$310.0	\$310.0
Actual	\$297.1	\$318.2	\$330.3	\$360.2	\$385.8	

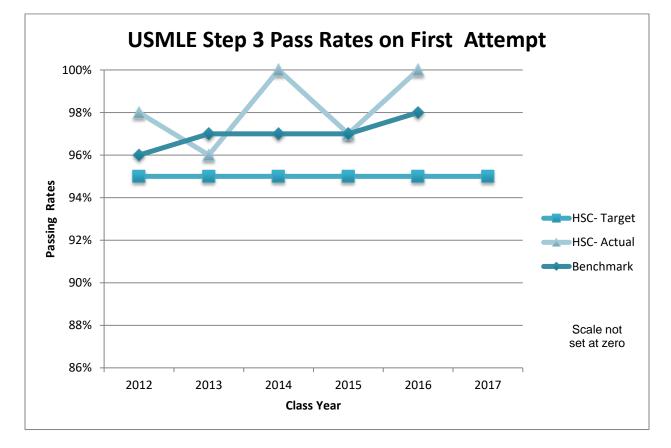




Bringing external dollars into New Mexico is one way that the HSC contributes to the economic development of the State and helps support the research and public service missions of the University. The average increase achieved over the last three years was 6%. We attribute this success to our fundamental strategies of maintaining strong support structures for faculty and staff, facilitating new teams toward new funding opportunities, participating in larger university consortiums, and working to secure funding from federal government, private foundations and private companies.

Test Year							
	2012	2013	2014	2015	2016	2017	
UNM-HSC	-		-	-			
Target	95%	95%	95%	95%	95%	95%	
Actual	98%	96%	100%	97%	100%		
Benchmark*	96%	97%	97%	97%	98%		

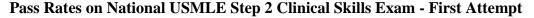


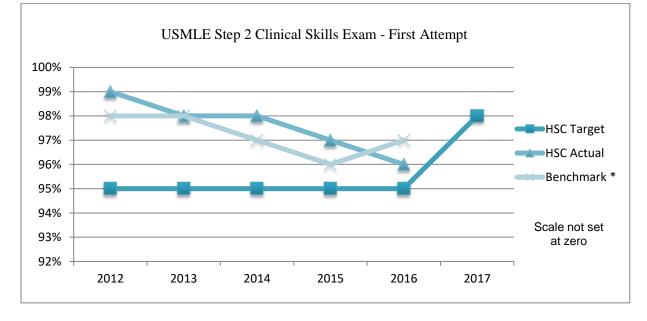


# \* Benchmark is the U.S./Canadian Medical Students Passing Rates from the National Board of Medical Examiners.

Step 3 is a comprehensive test that looks at management of common patient problems in various major medical fields (General Medicine, Surgery, Psychiatry, ObGyn, and Pediatrics). The physician's individual preparation for the test during his/her internship or early residency coupled with the curriculum of the residency and the curriculum of the medical school in the clinical years determines performance. HSC medical students achieved 100% pass rates for the second time in the last three years and have exceeded the 95% target for the last five years.

	Test Year						
	2012	2013	2014	2015	2016	2017	
UNM-HSC							
Target	95%	95%	95%	95%	95%	98%	
Actual	99%	98%	98%	97%	96%		
Benchmark*	98%	98%	97%	96%	97%		





# \*Benchmark is the U.S./Canadian Medical Students Passing Rates from the National Board of Medical Examiners.

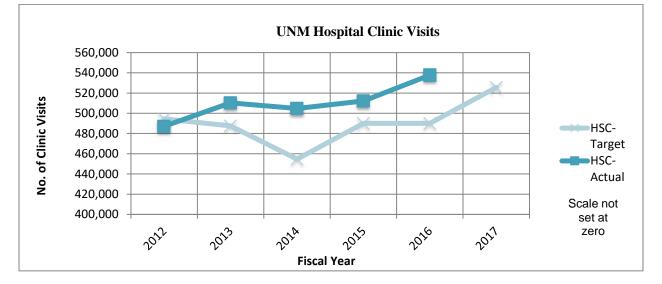
The USMLE Step 2 Clinical Skills test measures the ability of medical school students (who are either at the end of the third year or the beginning of their fourth year of medical school) to interact with patients, perform patient clinical examinations, draw appropriate medical conclusions, and communicate their findings in a professional format. The benchmark compares UNM students to all U.S. and Canadian medical students who attempted Step 2 Clinical Skills for the first time.

The FY16 HSC Target was exceeded but we were one percentage point below the national benchmark. An important factor that has an impact on clinical skills training during the medical school curriculum is the availability and opportunity for one-on-one interaction between students and faculty. Expanding the number of clinical sites will help to facilitate these important interactions.

The FY17 HSC Target will coincide with the national benchmark and will be achieved through the implementation of enhanced education, feedback and assessment of clinical skills during the curriculum at expanded clinical sites.

Fiscal Year							
	2012	2013	2014	2015	2016	2017	
UNM-HSC							
Target	494,430	487,444	454,700	490,000	490,000	525,526	
Actual	487,180	510,277	504,785	512,127	537,703		

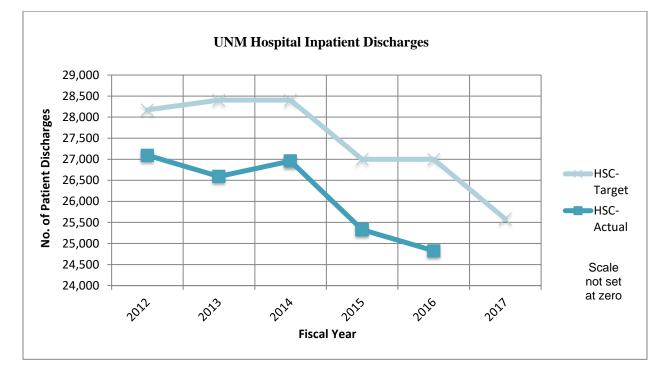




The continuing increase in clinic visits is a reflection of overall improved ambulatory access and throughput achieved as a result of various initiatives including implementation of centralized scheduling for adult clinics, expansion of capacity with new clinics, and execution of the full scope of the Patient Centered Medical Home model.

Fiscal Year							
	2012	2013	2014	2015	2016	2017	
UNM-HSC						-	
Target	28,172	28,405	28,405	27,000	27,000	25,582	
Actual	27,095	26,593	26,955	25,328	24,827		



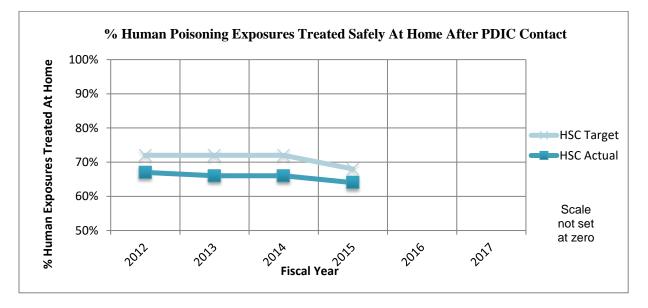


UNMH has experienced an increase in patients admitted under observation status who remain in the hospital less than 48 hours. Observation status is considered an outpatient status. This increase has resulted in a significant reduction in inpatient discharges.

Efforts continue to increase discharges through length of stay initiatives, the addition of Home Health services, and developing post-acute care affiliations within the community.

Fiscal Year								
	2012	2013	2014	2015	2016	2017		
UNM-HSC								
Target	72%	72%	72%	68%	Measure di			
Actual	67%	66%	66%	64%	and re	piaced		

#### Percent of Human Poisoning Exposures Treated Safely at Home After PDIC Contact\*



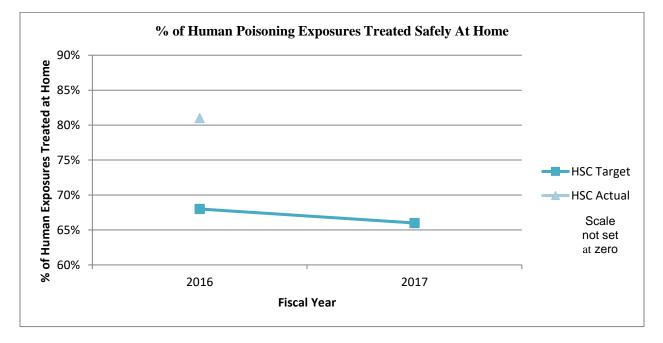
The New Mexico Poison & Drug Information Center's (NMPDIC) FY15 actual of 64% was reflective of a trend seen in New Mexico and across the United States. Nationally, the rate of patients treated safely at home had been declining at a rate of 2.5% since 2007.

Overall call volume has decreased and a higher percent of the calls are coming directly from the hospital instead of from the patients' homes. One important driver of increased calls from hospitals is the increase in severity of medication-related exposures to children which nationally translates to a 53% rise in childhood poisoning associated significant illness. The increased severity of poisonings is due to the increased number of medications with higher toxicity being available as they are prescribed more to more household members. Several other factors are likely contributing to the decrease in call volume including a decrease in live birth count, which began in 2007; regulatory and educational vigilance including a restriction on OTC cough and cold products in children under the age of 2 years; and possibly a societal change in communication preferences. New Mexico is has the second highest drug-related fatality rate in the country and a high rate of drug abuse. This fact may be another contributor to the higher than average in-hospital patient rates.

\*Effective FY 2016, this performance measure was be replaced by "Percent of Human Poisoning Exposures Treated Safely at Home After Poison and Drug Information Center Contacted by a Caller in a Non-healthcare Setting." The Poison Center can only provide an intervention that prevents hospital treatment if the caller is not already in the hospital. The new measure excludes calls from hospitals and other healthcare settings and only includes calls from a home or other non-healthcare facility such as school, camp, vehicle, etc. This results in more accurate reporting of "exposures treated safely at home" since those already in the hospital will not be counted.

#### Percent of Human Poisoning Exposures Treated Safely at Home After New Mexico Poison and Drug Information Center (NMPDIC) Contacted by a Caller in a Non-healthcare Setting (new measure)

Fiscal Year					
	2016	2017			
UNM-HSC					
Target	68%	66%			
Actual	81%				

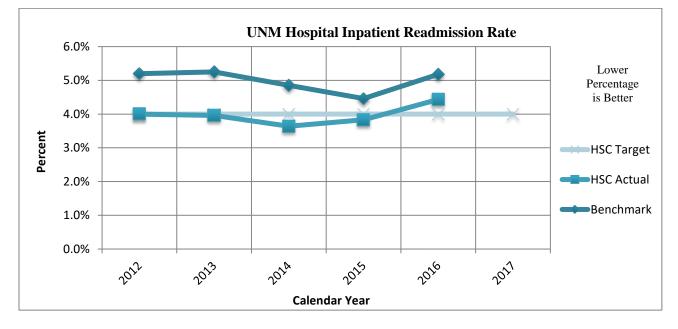


We are consistently exceeding our target. Factors that assist with this include continual development and refinement of the WebPoisonControl guidelines. There are currently more than 1300 guidelines, which help provide consistency in staff referrals to emergency departments.

We will continue to utilize the web-based guidelines and monitor compliance for quality assurance.

Calendar Year								
	2012	2013	2014	2015	2016	2017		
UNM-HSC								
Target	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%		
Actual	4.00%	3.96%	3.64%	3.83%	4.43%			
Benchmark*	5.20%	5.25%	4.85%	4.46%	5.18%			

#### **UNM Hospital Inpatient Readmission Rate**



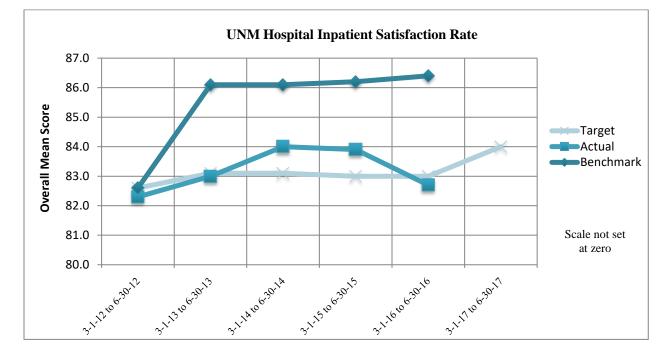
## \*Benchmark: 50th Percentile of all University HealthSystem Consortium (UHC) Hospital readmission rates and is a weighted average of the two most recent quarters of data.

UNM Hospital remains below the comparative University HealthSystem Consortium (UHC) benchmark of 5.18%. However, the target of 4% was not met. As we strive to reduce Length of Stay (LOS) and improve patient flow, it opens more beds making an increase in readmissions possible. There was a slight increase over last year, though not statistically significant. We will continue to monitor. If the increase becomes a trend, a focused review of where the increase is occurring will be conducted and appropriate countermeasures will be undertaken.

The Hospital's target is the 25th percentile of the UHC Clinical Data Base. **The goal is to remain at or below 4.0%** (25th percentile), while peers at the 50% percentile are currently at 5.18%. Calculations of readmissions are based upon those patients readmitted for like or similar diagnosis within 30 days of the target admission.

Survey Periods								
	3-1-12 to	3-1-13 to	3-1-14 to	3-1-15 to	3-1-16 to	3-1-17 to		
	6-30-12	6-30-13	6-30-14	6-30-15	6-30-16	6-30-17		
UNM-HSC	UNM-HSC							
Target	82.6	83.1	83.1	83.0	83.0	84.0		
Actual	82.3	83.0	84.0	83.9	82.7			
Benchmark*	82.6	86.1	86.1	86.2	86.4			

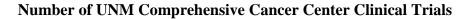
**UNM Hospital Inpatient Satisfaction Rate** 

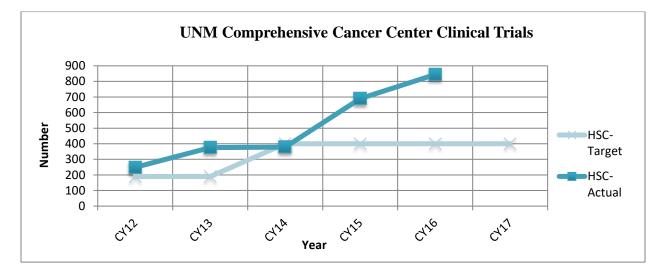


# \* Benchmark is the 158 member University HealthSystem Consortium (UHC) Comparison Group mean score.

UNM Hospitals use Press Ganey healthcare consumer analytics to implement best practice models. As a part of our ongoing Mission Excellence initiatives, we have established patient experience committees to focus on improving patient satisfaction.

Calendar Years							
	CY12	CY13	CY14	CY15	CY16	CY17	
UNM-HSC							
Target	190	190	400	400	400	400	
Actual	249	375	379	690	844		



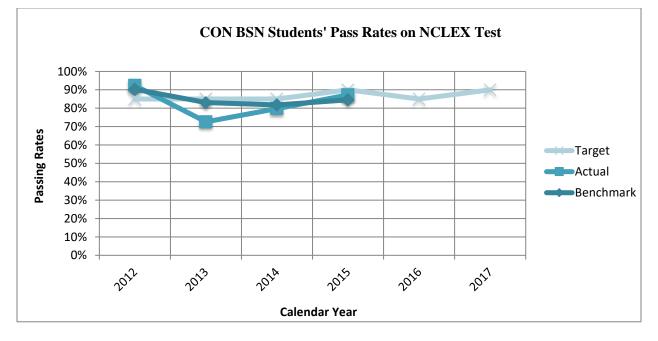


The UNM Comprehensive Cancer Center (UNMCCC) has experienced continued success in accruals to interventional cancer research studies and expects the trend to continue. The Clinical Research Office (CRO) has reorganized the clinical trial menu, closing several non-accruing trials, and focusing on trials which will enhance the overall accrual of cancer patients to clinical trials. The focus of the UNMCCC CRO is to have a robust clinical trial menu, containing trials that are applicable to the New Mexico population and trials that will have a higher number of patients enrolled per trial than in the past. This strategy will encourage additional patients to be on clinical trials without having an excess of non-accruing trials. Success is measured by accruals rather than open trials. Accruals can be defined as patients participating in studies.

The UNMCCC continues to recruit clinical investigators, population scientists and basic scientists with an interest and focus on interventional cancer research studies. The CRO staff will expand with the increasing faculty to continue to enroll patients on clinical studies.

Calendar Year								
	2012	2013	2014	2015	2016	2017		
UNM-HSC	UNM-HSC							
Target	85.00%	85.00%	85.00%	90.00%	85.00%	90.00%		
					Available			
Actual	92.30%	72.60%	79.78%	87.27%	January 2017			
Benchmark*	90.30%	83.04%	81.78%	84.53%				

Pass Rates on I	NCLEX Test by	<b>College of Nursing</b>	<b>BSN Students</b>



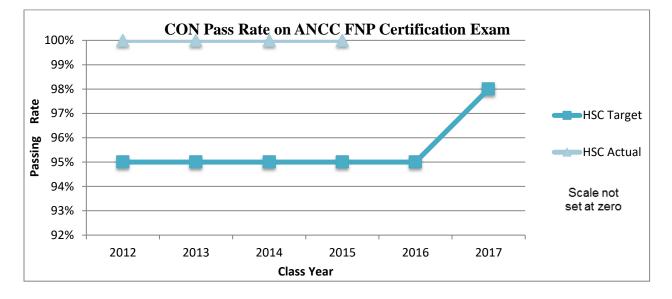
#### \* Benchmark is the national rate for all students taking the NCLEX test for the first time.

Consistent with the national trend after the NCLEX passing criteria was raised, our first-time pass rate dropped in 2013. In response, the NCLEX Success Task Force and a Testing Committee were formed and a comprehensive plan was developed to assure continued improvement in the NCLEX first-time pass rate. The plan is now in place and the NCLEX first-time pass rate has improved each year.

Note: Results are received at the end of each calendar year. Therefore, Actuals for CY16 will become available in January 2017.

	2012	2013	2014	2015	2016	2017
UNM-HSC						
Target	95%	95%	95%	95%	95%	98%
Actual	100%	100%	100%	100%	Available Spring 2017	



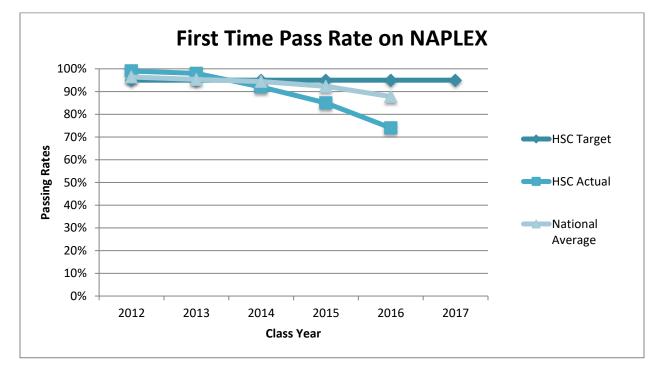


Our goal is to educate advanced practice nurses in primary care to serve New Mexicans especially in rural areas for under-served populations. Nurse Practitioners have full scope of practice authority under the New Mexico Nurse Practice Act.

Note: Students graduate at the end of each Fall term. Test results become available 6 months following graduation. Results for Class 2016 will be available Spring 2017.

First -Time Pass Rate on the North American Pharmacist Licensure Examination (NAPLEX) by Doctor of Pharmacy Graduates

Class Year							
2012 2013 2014 2015 2016 2017							
UNM-HSC							
Target	95%	95%	95%	95%	95%	95%	
Actual	99%	98%	92%	85%	74%		
National Average	96%	95%	94%	92%	88%		



The College's FY16 (Class of 2016) target on first time NAPLEX Pass Rates was not met. The College will perform an in-depth analysis of 2016 graduate NAPELX scores (overall scores as well as sub scores) and compare to performance in the Doctor of Pharmacy curriculum to identify predictors. The College is concerned about the decreasing first time pass rates for our graduates and has tried a number of test preparation events to better prepare the students for the board exams. These events have not proven successful up to this point. In August 2017, the College will launch a new Doctor of Pharmacy curriculum for both the Classes of 2020 and 2021. One of the drivers of this curriculum redesign is to better prepare our graduates for the NAPELX as well as pharmacy practice now and in the future. While still several years in the future, the College is confident that this new curriculum will increase future pass rates. Additionally, the College will continue to investigate and implement test preparation events for the Classes of 2019.

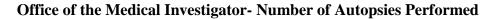
One factor that we believe contributed greatly to the lower than desired pass rate, is a change in the NAPLEX. In November 2015, the National Association of Board of Pharmacy eliminated the Public Health section of the exam which accounted for approximately 11% of the total exam weight (where UNM students historically scored very well) and increased the weight of the Pharmacotherapy and Health Outcomes section by that percentage. This change has adversely affected first time pass rates across the nation. While the College has not adjusted our target pass rate in 5 years, the overall national pass rate

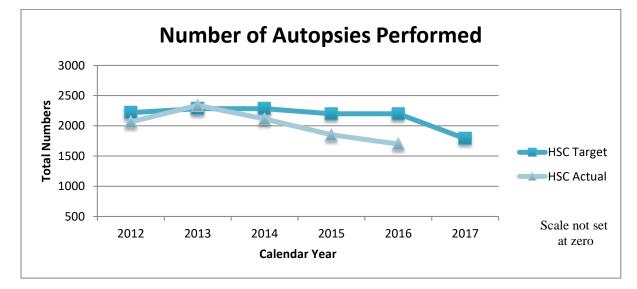
has declined 9% between FY12 and FY16. An adjustment in HSC target may be in order.

Another complicating factor is that an additional change to the NAPLEX is anticipated in November 2016. At that time, the test will increase in length to accommodate more content covering the diversity of clinical cases and medication preparation strategies encountered in pharmacy practice. The number of examination items will increase from 185 to 250 and the test time will increase from 4 hours and 15 minutes to 6 hours. We are making our 2017 graduates aware of these changes. With back to back changes to the NAPLEX, the College hopes to meet or exceed the FY16 national average first time pass rate of 88%.

The College understands that we cannot lower our FY17 target and will strive to meet that goal, but predict difficulty in reaching a 95% pass rate.

Calendar Year							
	2012	2013	2014	2015	2016	2017	
					(projected)		
UNM-HSC							
Target	2,217	2,284	2,284	2,200	2,200	1,788	
Actual	2,064	2,339	2,114	1,851	1,698		

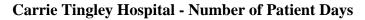


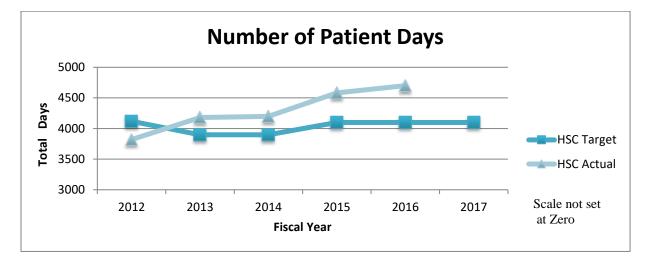


The decline in number of autopsies performed in recent years is due to the increase in pathologist external examinations made possible by the use of full body CT scan equipment and the accompanying change in Standard Operating Guidelines (SOG's) set by the National Association of Medical Examiners (N.A.M.E.) that has reduced the number of required autopsy exams.

Effective FY18, the OMI will change performance measures. The new measure, Turnaround Time for Autopsy Reports, is a standard which is required for annual accreditation by the National Association of Medical Examiners and assures the public that the OMI meet national standards. Autopsy turnaround time can be extracted from OMI's electronic database.

		Fi	iscal Year			
	2012	2013	2014	2015	2016	2017
UNM-HSC						
Target	4,118	3,898	3,898	4,100	4,100	4,100
Actual	3,820	4,181	4,197	4,581	4,700	





The winter census for FY16 was extremely high with an increase in respiratory illnesses. The acuity of this population also increased the average length of stay from the budgeted 4.36 days to 6.89 for the year ending June 30, 2016. Observation hours (short stays) accounted for 306 of the patient days included in the graph above

Orthopedic surgeries continue to be on the increase since adding a new pediatric orthopedic surgeon to CTH and we expect this trend to continue through FY17. Winter planning continues to address the viral impact on the inpatient unit although this is difficult to predict.

Measures			Trend Data			Reporti	ng Years
Institutional HSC Specifi	c Measures ·	- (UNM Main	Campus repor	ts same mea	sures)		
(HSC Measure A-	1)	Sum/Fall/Spr 2011-12	Sum/Fall/Spr 2012-13	Sum/Fall /Spr 2013-14	Sum/Fall/ Spr 2014-15	Sum/Fall/Spr 2015-16	Sum/Fall/ Spr 2016-17
Number of Degrees Awarded	Target	25	25	74	75	80	100
Utilizing Extended University Courses	Actual	75	72	99	142	148	
(HSC Measure A-	2)	Sum/Fall/Spr 2011-12	Sum/Fall/Spr 2012-13	Sum/Fall/ Spr 2013-14	Sum/Fall/ Spr 2014-15	Sum/Fall/Spr 2015-16	Sum/Fall/Spr 2016-17
Number of Post-	Target	314	308	308	320	320	361
baccalaureate Degrees Awarded: HSC	Actual	302	316	349	361	368	
(HSC Measure A-	3)	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
External Research and	Target	\$289.3M	\$295.1M	\$300.0M	\$310.0M	\$310.0M	\$310.0M
Public Service Expenditures: HSC	Actual	\$297.1M	\$318.2M	\$330.3M	\$360.2M	\$385.8M	
Measures			Trend Data			Reporti	ng Years
Institutional School of M	edicine Spec	ific Measures	s – (Specific to	SOM and no	ot UNM Main	Campus)	
(SOM Measure B-	·1)	Test Year 2012	Test Year 2013	Test Year 2014	Test Year 2015	Test Year 2016	Test Year 2017
Pass Rates on National	Target	95%	95%	95%	95%	95%	95%
USMLE Step 3 Board Exam – First Attempt	Actual	98%	96%	100%	97%	100%	
Benchmark: U.S./Canadian Me Students Passing Rates from th Board of Medical Examiners		96%	97%	97%	97%	98%	
(SOM Measure B	-2)	Test Year 2012	Test Year 2013	Test Year 2014	Test Year 2015	Test Year 2016	Test Year 2017
Pass Rates on National	Target	95%	95%	95%	95%	95%	98%
USMLE Step 2 Board Exam – First Attempt (New)	Actual	99%	98%	98%	97%	96%	
Benchmark: U.S./Canadian Me Passing Rates from the Nationa Medical Examiners		98%	98%	97%	96%	97%	
Measures		Trend Data				Reporting Years	
Institutional Other HSC S	Specific Meas	sures – (Spec	ific to HSC ar	nd not UNM N	lain Campus		
(HSC Measure C-	1)	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
Total Number of UNM	Target	494,430	487,444	454,700	490,000	490,000	525,526
Hospital Clinic Visits	Actual	487,180	510,277	504,785	512,127	537,703	
(HSC Measure C-	2)	FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
Total Number of UNM	Target	28,172	28,405	28,405	27,000	27,000	25,582
Hospital Inpatient Discharges	Actual	27,095	26,593	26,955	25,328	24,827	
(HSC Measure C-3) replac Measure 5475 effectiv		FY 2011-12	FY 2012-13	FY 2013-14	FY 2014-15	FY 2015-16	FY 2016-17
Percent Human Poisoning Exposures Treated Safely	Target	72%	72%	72%	68%	N/A	N/A
at Home After PDIC	Actual	67%	66%	66%	64%	N/A	N/A

### Health Sciences Center DFA Submittals November 2016

### Health Sciences Center DFA Submittals November 2016

Measures

Trend Data

Institutional Other HSC S		sures – cont	muea				
(HSC Measure C-4)		CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017
UNM Hospital Inpatient	Target	4.00%	4.00%	4.00%	4.00%	4.00%	4.00%
Readmission Rate	Actual	4.00%	3.96%	3.64%	3.83%	4.43%	
Benchmark: 50 <sup>th</sup> Percentile of all UHC hospital readmission rates and is a weighted average of the two most recent quarters of data.		5.20%	5.25%	4.85%	4.46%	5.18%	
(HSC Measure C-	5)	3-1-12 to 6-30-12	3-1-13 to 6-30-13	3-1-14 to 6-30-14	3-1-15 to 6-30-15	3-1-16 to 6-30-16	3-1-17 to 6-30-17
UNM Hospital Inpatient Satisfaction Rate	Target	82.6	83.1	83.1	83.0	83.0	84.0
	Actual	82.3	83.0	84.0	83.9	82.7	
Benchmark: 158-member UHC Comparison Group mean score.		82.6	86.1	86.1	86.2	86.4	
(HSC Measure C-	6)	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017
Number of UNM CRTC	Target	190	190	400	400	400	400
Cancer Clinical Trials	Actual	249	375	379	690	844	
	-	<u> </u>		<b>a</b> ¥ <b>a</b> a4 4	<b>0</b> )/ 00 / <b>7</b>	<b>2</b> 1/ 22/ 2	
(HSC Measure C-7) Pass Rate on NCLEX Test Target		CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017
by College of Nursing BSN	Target	85.00%	85.00%	85.00%	90.00%	85.00% Available	90.00%
Students	Actual	92.30%	72.60%	79.78%	87.27%	January 2017	
(HSC Measure C-8)		Class Year 2012	Class Year 2013	Class Year 2014	Class Year 2015	Class Year 2016	Class Yea 2017
Graduate Students' Pass	Target	95%	95%	95%	95%	95%	98%
Rate on ANCC FNP Certification Exam (College of Nursing)	Actual	100%	100%	100%	100%	Available Spring 2017	
(HSC Measure C-	9)	Class Year	Class Year	Class Year	Class Year	Class Year	Class Yea
(	-,	2012	2013	2014	2015	2016	2017
First Time Pass Rate on the	Target	95%	95%	95%	95%	95%	95%
NAPLEX (College of Pharmacy)	Actual	99%	98%	92%	85%	74%	
(HSC Measure C-1	0)			1			
	0)	CY 2012	CY 2013	CY 2014	CY 2015	CY 2016	CY 2017
Number of Autopsies	Target	2,217	2,284	2,284	2,200	2,200	1,788
Performed (Office of the Medical Investigator)	Actual	2,064	2,339	2,114	1,851	1,698	
	4						
(HSC Measure C-1		FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
Carrie Tingley Hospital- Number of Patient Days	Target	4,118	3,898	3,898	4,100	4,100	4,100
tambor of Fationt Days	Actual	3,820	4,181	4,197	4,581	4,700	
(HSC Measure 547	(5)	EV 2042	EV 2042	EV 2044	EV 2045	EV 2046	EV 2017
Percent of human	Target	FY 2012 New	FY 2013 New	FY 2014 New	FY 2015 New	FY 2016 68%	FY 2017 66%
poisoning exposures treated safely at home after the poison and drug information center is contacted by a caller in a	Actual	New	New	New	New	81%	00 /0
non-healthcare setting							

Reporting Years